



JANUARY 29 - FEBRUARY 1, 2020

BONUS SESSION JANUARY 28, 2020

GRAND HYATT KAUAI RESORT & SPA

TUESDAY, JANUARY 28, 2020

Time	Session	Room
7:30 – 8:30	Bonus Session Registration	Grand Promenade
	Bonus Session	
8:30 – 11:30	Volunteer Governance Tune-Up <i>Tony Ferris, President & CEO, Rochdale Paragon Group</i> <i>Jeff Owen, COO, Rochdale Paragon Group</i> <i>James L. This, President, James L. This & Associates</i>	Kauai Ballroom
10:00 – 10:15	Morning Break	Kauai Promenade
11:30	Networking Buffet Lunch (Bonus Session attendees)	Kauai Promenade
4:00 – 6:00	Registration	Grand Promenade

WEDNESDAY, JANUARY 29, 2020

Time	Session	Room
7:30 – 3:30	Registration	Grand Promenade
8:15 – 8:30	Welcome to Volunteer Leadership Institute <i>James L. This, President, James L. This & Associates</i> <i>Tony Ferris, President & CEO, Rochdale Paragon Group</i>	Grand Ballroom
8:30 – 9:30	Anticipating the Future: Developing Strategic Foresight <i>Richard Lum, CEO, Vision Foresight Strategy</i>	Grand Ballroom
9:30 – 9:45	Morning Break	Grand Promenade
9:45 – 10:45	Regulatory Update <i>Lucy Ito, President & CEO, National Association of Credit Union Supervisors</i> <i>J. Mark McWatters, Board Member, National Credit Union Administration</i> <i>Facilitated by: Dennis Tanimoto, President & CEO, Hawaii Credit Union League</i>	Grand Ballroom
10:45 – 11:00	Morning Break	Grand Promenade
11:00 – 12:00	Remaining Relevant for the Future <i>Alexandra Gekas, Vice President Marketing & Engagement, Callahan and Associates</i>	Grand Ballroom
12:00 – 1:15	Lunch	Grand Garden
1:15 – 2:15	Breakouts (Choose One)	
	Developing Foresight and Anticipating Strategic Change <i>Richard Lum, CEO, Vision Foresight Strategy</i>	Kauai Ballroom
	The Cannabis Decision <i>Lucy Ito, President & CEO, National Association of State Credit Union Examiners</i> <i>James Collins, President & CEO, O Bee Credit Union</i>	Grand Ballroom
2:15 – 2:30	Afternoon Break	Grand Promenade
2:30 – 3:30	Breakouts Repeated (Choose One)	
	Developing Foresight and Anticipating Strategic Change <i>Richard Lum, CEO, Vision Foresight Strategy</i>	Kauai Ballroom
	The Cannabis Decision <i>Lucy Ito, President & CEO, National Association of State Credit Union Examiners</i> <i>James Collins, President & CEO, O Bee Credit Union</i>	Grand Ballroom
	Bonus Session	
3:45 – 4:30	A Discussion with Todd Harper <i>Todd Harper, Board Member, National Credit Union Administration</i>	Grand Ballroom
Evening	On Your Own	

THURSDAY, JANUARY 30, 2020

Time	Session	Room
7:15 – 8:30	Buffet Breakfast	Grand Garden
8:30 - 9:30	Employees Gone Bad--How to Help Detect and Prevent Employee Dishonesty <i>Ann Davidson, Vice President Risk Consulting, Allied Solutions</i>	Grand Ballroom
9:30 - 9:45	Morning Break	Grand Promenade
9:45 - 10:45	Brain Shift: Why Behavioral Economics is the Future of Credit Unions <i>Melina Palmer, Founder, The Brainy Business</i>	Grand Ballroom
10:45 - 11:00	Morning Break	Grand Promenade
11:00 - 12:00	Who Will Speak for Credit Unions? <i>Ryan Donovan, Chief Advocacy Officer, Credit Union National Association</i>	Grand Ballroom
12:00 - 1:15	Lunch	Grand Garden
1:15 - 2:15	Breakouts (Choose One)	
	Scary Truth of Fraud – Top Fraud Trends <i>Ann Davidson, Vice President Risk Consulting, Allied Solutions</i>	Grand Ballroom
	Remaining Relevant for the Future: A Deeper Examination <i>Alexandra Gekas, Vice President Marketing & Engagement, Callahan and Associates</i>	Kauai Ballroom
2:15 - 2:30	Afternoon Break	Grand Promenade
2:30 - 3:30	Breakouts Repeated (Choose One)	
	Scary Truth of Fraud – Top Fraud Trends <i>Ann Davidson, Vice President Risk Consulting, Allied Solutions</i>	Grand Ballroom
	Remaining Relevant for the Future: A Deeper Examination <i>Alexandra Gekas, Vice President Marketing & Engagement, Callahan and Associates</i>	Kauai Ballroom
6:00	Ohana Dinner <i>Invitation only for attendees who have come to five or more Hawaii Institutes</i>	Grand Garden

FRIDAY, JANUARY 31, 2020

Time	Session	Room
7:15 - 8:30	Buffet Breakfast	Grand Garden
8:30 - 9:30	Economic Update <i>Byron Gangnes, Professor, University of Hawaii at Monoa</i>	Grand Ballroom
9:30 - 9:45	Morning Break	Grand Promenade
9:45 - 10:45	Board Oversight of Disruptive Risks <i>James Lam, President, James Lam & Associates, Inc.</i>	Grand Ballroom
10:45 - 11:00	Morning Break	Grand Promenade
11:00 - 12:00	Intelligent Automation for Credit Unions <i>Jesse McGannon, Vice President Advisory Services, Strategic Resource Management</i>	Grand Ballroom
12:00 - 1:15	Lunch	Grand Garden
1:15 - 2:15	Breakouts (Choose One)	
	The Graying of the U.S. Economy <i>Byron Gangnes, Professor, University of Hawaii at Monoa</i>	Kauai Ballroom
	Getting the Right Risk Metrics and Reporting for the Board <i>James Lam, President, James Lam & Associates, Inc.</i>	Grand Ballroom
2:15 - 2:30	Afternoon Break	Grand Promenade
2:30 - 3:30	Asset Breakouts (Choose One)	
	Assets under \$500 million	Kauai Ballroom
	Assets between \$500 million and \$1 billion	Grand Ballroom
	Assets greater than \$1 billion	Grand Ballroom
	Supervisory/Audit Committee	Kauai Ballroom
6:00	Dinner in Paradise	Ilima Garden

SATURDAY, FEBRUARY 1, 2020

Time	Session	Room
7:15 - 8:30	Buffet Breakfast	Grand Garden
8:30 - 10:00	2020 Vision: 20 Things to be Thinking About to See Your Way to the Future <i>Frank Diekmann, Cooperator in Chief, CUToday.info</i>	Grand Ballroom
10:00 - 10:15	Morning Break	Grand Promenade
10:15 - 11:30	Running for Our Lives: The Campaign for the White House <i>David Horsey, Political Cartoonist and Commentator</i>	Grand Ballroom
11:30	Institute Concludes	